

Quality Policy



Management and staff of EuroTec International are fully committed to satisfying stakeholders and/or customers' requirements through the implementation of the Business Quality Management System, driven through strong leadership and delivering:

Customers

- Understanding and fulfilling Stakeholders/Customers requirements & expectations.
- Achieving complete Stakeholders/Customers satisfaction.
- Maintaining an ethical, value-based long-term relationship with Stakeholders/Customers and the community.

Quality

- Delivering compliant, affordable products/services and through-life support solutions.
- Provide value for money by improving efficiency and effectiveness.
- To continuously measure and improve process performance & mitigating potential Risk.
- Continually improve, through a programme of setting and completing quality objectives.

Business Performance

- Achieve or exceed our business objectives and financial targets.
- To continuously measure and improve operational excellence and performance.
- Lead the market by offering innovative and visionary solutions.

People

- Establish a trusted working relationship with employees & suppliers to deliver conformity.
- Developing the capability of our staff, through training and skill set development.
- Accepting responsibility for achieving defined objectives at all levels.
- Maintaining a culture of professionalism and mutual respect to all.

We are dedicated to Quality activities and system improvements in accordance with the requirements of BS EN ISO 9001 and IATF 16949. Eurotec International's Quality Manual & standard operating procedure instructions have been compiled to describe the scope of the Quality Management System which applies the principles of Mission Success, Quality, and System/Product Safety to all activities affecting its products and services. This ensures the control of business activities through, continued Risk reviews, Product development and capability improvement that will continue to be a key factor for our business abilities to achieve & supersede satisfactory results.

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Signed: 
David Knight – **Quality Manager**